



BSRI Announcement

Caller ID will no longer be an option available to BSRI Clients when calls are initiated from our main telephone numbers. Voice messages and/or texts will always be left with contact information for the appropriate return call. But a redial back to the caller will no longer be available effective immediately.

BSRI has also implemented a mass notification system for emergency announcements regarding operations. All active clients in the BSRI database will receive notifications to each source of contact on file (telephone voicemail, cellular voicemail, cellular texting and email if available). Notifications of closings or delays affecting BSRI operations will be processed with as much advanced notice as possible.

Directors will have access to the mass notification system to allow other types of group announcements. Center Directors will notify participants, instructors and volunteers of specific aspects within groups to which you may be involved. All contact information will be derived from your program registration on file. Directors should be immediately updated to changes regarding your contact data.

As with any messages left from BSRI Staff, please read or listen to all notifications you may receive from the automated system before trying to contact BSRI. Most mass notifications from the automated system will not need any type of response from you.